



# 2022 City of Brooklyn Community Survey Open-Ended Comments

Presented to the City of Brooklyn,  
Ohio  
May 2022



**ETC**  
INSTITUTE

# Contents

Question 15: *“What would you MOST want to see in a new library branch?”* ..... 1

Question 16-17 [Other]: *“Which of the following sources do you currently use to get information about the City of Brooklyn?”* ..... 7

Question 18-14 [Other]: *“Please check the THREE most important factors impacting your decision to live in Brooklyn.”* ..... 8

Question 30: *“Do you have any other suggestions for improving the quality of City services? If so, please write your suggestion in the space provided below. ...10*

### Q15. What would you MOST want to see in a new library branch?

- A creativity area. 3d printers, various cutting machines. Classes on how to effectively use the machine and the various program used for them.
- A dedicated room for friends book sale
- A digital learning lab with equipment like CNC, Laser engraving, etc.
- A drive through window for pick-up and drop off of materials
- A full time person who can assist senior citizens on computer/internet.
- A good source of values passed onto children
- A large selection and variety of books.
- A local coffee shop and coffee shop style seating area
- a quiet study space
- A safe and fun place for minors to hang out, have safe access to internet, spark interest in learning.
- a small cafe
- A story/movie room for children separate from library.
- A Tool Lending library and programs to train and teach citizens to repair, maintain, and renovate their homes. Also other environment sustainable education programs for all ages.
- A very large variety of books and easy access to public computers for the internet.
- Access to computers and reliable Internet connection.
- Access to computers and reliable internet.
- Access to materials otherwise not available via any other sources.
- Access to those that need it. I don't care if I ever use the Library as long as its available for everyone. Who knows I may need it regularly at some point in the future. It is a worthwhile investment in the community.
- adequate parking
- An abundance of books and good lighting in the parking lot.
- An area for younger children to interact w each other
- area providing info about Brooklyn residents and for residents all about Brooklyn
- Area to expand for the future
- author visits & book discussion
- Available materials for all age groups.
- bigger
- Bigger library
- Bigger meeting room with zoom capability
- book signing
- books
- Career readiness programs
- Children and teen areas and interesting programs . Study areas, tutoring, etc..
- Children's play area
- children's play/activity area
- Clean fresh IT friendly for learning and advancement
- cleanliness
- Coffee
- Coffee shop
- Comfortable couches or large comfy chair seating .
- community meeting places. Services for youth, teens and adults. A coffee shop. Easier access to ebooks.
- community meeting rooms
- community meeting rooms with free wifi

- computer classes for seniors
- Computer program, especially EXCEL
- computers & internet connections
- Computers & printers for black & white and colored copies.
- connecting to community needs more - foreign born population; workforce issues; and help get local kids get college bound.
- consistent friendliness from librarians
- Continue after school and summer programs for children.
- Continued good service
- copy machines, need more of them
- Don't need a new library- nothing wrong with the one we have. Its actually a beautiful building and in a perfect spot
- Drag story hour to help teach diversity and acceptance in our community
- Drive through services
- drive thru book & movie return
- drive thru book return
- Drive up drop box (don't have to get out of car).
- ease of finding info & books
- easy access
- Easy access for all. Helpful staff. Inviting environment. Summer programs.
- easy access to materials
- Easy access to materials
- Easy access to materials & computers
- Easy access. Park like grounds with flower garden.
- Education classes such as Microsoft Suite, electronic tax preparation , how to start a small business, etc.
- Educational programs for seniors, including computers, internet, finance, etc.
- Enhance meeting and media space.
- Enhanced children's area; more computers for adult use; more interactive meetings and events for children.
- evening or weekend free programs to learn crafts, plant growing, etc.
- Everything new for kids and family.
- free access to everything
- free GED classes
- Friendly staff
- GED
- getting or renewing passport
- good
- good programs for children
- Greater availability of books and audio/visual materials.
- Handicap access
- Haven't visited the library in years
- Help from employees
- high speed internet
- I can't think of anything new to add. I am at the library at least twice a week to use the computer, so that's important to me, and I am an avid reader, so I always appreciate that new books are always available at the branch or to order. I hope you keep the same employees. They are friendly and very knowledgeable.

- I didn't think Brooklyn needed a new library.
- I don't go there
- I have honestly only used the library for the use of its free community room.
- I live behind where new library would be. I would appreciate a fence around so children are not cutting through to get to the library
- I would like to see children's rooms. Rooms for each age level so one for infants where moms/Dads can get together and maybe have some groups where there's a lactation consultant one day, or classes for first time parents. Then a room for toddlers ages 1-4 where they can have some time to play with age appropriate toys and also have books available to flip through and have story time. Then have some after school activities for the school age children with computers and tutoring available, and a space for some science experiments. Really a place where the kids can do some research and try it out. Having some meeting rooms where adults can have a meeting or just a place to unwind. Maybe even a cafe area. Especially since the library does some lunch giveaways. Maybe a food pantry. And some summer programs for the teenagers. They need a place to get together that's safe.
- I would like to see it expanded to offer more, perhaps a coffee/gift shop.
- In fine with what we already have
- Increase the available materials and make it more like a café where you could gather and enjoy some reading.
- Indoor play & STEM programs for small children interactive children's room like Avon Lake public library as well as a children's area. More programs - geared to middle/high school children STEM, comic book day, Stars Day. Special guests geared toward teens, tweens and young adults. Classes/programs to utilize - circuit machine, 3D printer and other tech devices. Private- areas to study, group meetings or office support.
- Interaction between staff and the public instead of all of the do it yourself, self-checkout processes.
- Interactive community programs for children, adults and families
- Interactive kids area and a cool teenage hang out space
- Internet
- internet & computers
- it is good , I like it
- Just don't let the crazy Lefties burn all the books
- Keep library in the same place.
- Larger library.
- Larger selection of books
- larger selection of new books
- Larger space to offer more books.
- less employees
- less unattended children
- make it more inviting for children
- maker space for teens and adults, green space
- materials and programs for adults
- Meeting rooms
- Meeting rooms
- Meeting rooms and classes for adults
- Mix use of space such an area for adults like business center as well as an area for kids and children to learn.
- modern and clean
- Modern building

- More after school reading programs to encourage them to read young
- more anime, bigger selections of college books
- More books
- More books
- more books on display with descriptions
- more books/new release books
- more computer & printer access- with privacy
- More computers
- More computers
- More computers
- More computers
- More computers
- More computers
- More copies of the popular books.
- More days & hours
- More educational programs for young kids
- More frequent story hours for children
- More friendlier people
- More guest speakers
- more help
- more meeting rooms
- More meeting space and additional adult programing
- More meeting spaces and most definitely a defined space for the kids who need homework help
- more news reels
- More of everything.
- more outreach/marketing
- More programs for adults...book clubs or how to start a book club.
- More programs for kids
- More programs for kids
- More quiet space.
- more reference books, car, home repair
- More room and or space.
- More rooms for special events.
- More separate spaces between child, teen, adult areas. More separate spaces like desks with outlets and wifi access.
- More Spanish books
- More variety of books
- Natural light.
- nice selection of good book
- No tax increase to fund new library.
- Not in favor of new library branch.
- One that keeps up with technology and children's programs.
- Open spaces and activities.
- Our Library is pretty nice and meets all of my personal needs. It may be a little out dated, so I look forward to a more modern building.
- outdoor garden space next to children's area

- Play areas for children. Some type of transportation from school to library for kids to go after school. The library actually supervises the children. They did a great job supervising children and making them safe. The KATS program at the school did not do a good job when my son attended it.
- Popular new books in large print.
- programs for adults
- Programs for adults, etc. #6
- programs for all age kids
- Programs for all ages
- programs for children & teens
- Programs for children and teens.
- programs for children, adults
- programs for family
- Programs for kids.
- Programs for seniors, new technology, seminars
- Programs for small children (book readings, etc.)
- programs for teens
- Programs to occupy kids and teens
- quiet and cozy reading space
- quiet reading space
- quiet space
- Quiet study space
- Quiet study space
- reading & tutoring for children
- Reading programs for teens and children.
- Reliable internet
- Resource textbooks
- Room for authors to visit Brooklyn.
- Same location
- Same quality of reading materials, DVD, ebooks
- security
- Some computer classes for senior citizens.
- Space for people to bring their own computers.
- Spanish support
- Special events, lectures, groups, classes for adults and children. Assistance with filing for unemployment, food stamps or Ss for those without computer access.
- Special events, speakers, classes, convenient hours, drive through book drop
- Stands next to copy/fax machines. Spacing of computer stations. Private individual rooms with computer stations.
- stop people using internet for sports betting, dating.
- study rooms for groups to talk/communicate
- Study rooms with computers.
- Sustainable construction
- tech support
- The county library is a great example, of a good library to emulate.
- Training opportunities
- up to date technology, engaging programs for youth

- Update to appearance and space provided to the community. Also the addition of a Maker's space/programs would be a welcome addition.
- Updated with technology and quality children programs.
- Utilize the current one.
- We don't need a new library.
- We have an excellent library with very friendly staff. I like the friendly service, self check out, and easy computer/printing access. I can't think of anything specific to make it better!
- What I would like to see in a new library branch is regular learning as kids, adults and elderly....meaning no "pushed" agenda's of any shape or form.
- Youth programs, engagement



**Q16-17 [Other]. Which of the following sources do you currently use to get information about the City of Brooklyn?**

- Brandon's information in the Brooklyn Facebook page is instrumental to our community. He let's us know what is going on in real time.
- Brooklyn community, and crime watch Facebook pages.
- city employees
- Friends
- Internet
- mail
- mailings
- Neighbors
- Neighbors
- Neighbors
- Neighbors
- Neighbors
- Nextdoor app.
- senior center
- Talking directly with city employees with questions.
- Talking with neighbors. The old fashion way of getting information
- Telephone-City Hall & Council members
- word of mouth

**Q18-14 [Other]. Please check the THREE most important factors impacting your decision to live in Brooklyn.**

- access to highways
- access to highways
- access to highways
- access to highways
- Access to highways and downtown
- Access to highways makes Brooklyn “centralized” to everywhere I need to go.
- Access to highways/ease of travel
- Accessibility to highway systems around Cleveland. Brooklyn is close to everything
- central location
- City is centrally located to airport, 480, I-90, and downtown.
- close to Cleveland
- Close to employment/near freeway
- close to shopping & Cleveland
- Close to work
- Close to work
- Close to work
- Closeness to all major highways for a multitude of reasons.
- convenience
- convenient location to Cleveland & most places
- Convenient to interstate travel.
- Ease of access to all major highways
- Easy access to 480, 71 and 90
- easy access to all major highway systems in the region.
- easy to get to work
- family
- force the upkeep of poorly kept homes
- Good neighborhood. Close to highway
- Good neighbors
- Had a house here that I inherited from my Mother after she passed. Also, ease of access to downtown Cleveland.
- Have lived in Brooklyn most of my life so just comfortable in that.
- access to highways
- I grew up here & really have no reason to leave. I feel safe in my home & love the community.
- I want out of this city. The all around noise factors, (loud rap music), speeding cars. I live on Dragway 42, AKA Delora and these people literally, especially between 430 and 6 PM drive down a side street at 50-60 MPH's. I can confirm that because I have been in the tire industry just about 30 years, engineering, testing, sound, as well as warranty.
- Inherited the house
- Lived here since 1986. Homes and their properties were maintained. Enforcement needs to comeback.
- Location
- Location
- location to downtown
- Location, ease of getting around all suburbs and downtown Cleveland.
- location: convenience to hospitals, highways & shopping
- lower property taxes
- near highways
- no boards up, clean, quiet

- Parochial School
- perfectly placed by 480 allowing me to go mostly anywhere in about 15 minutes.
- Proximity to downtown and access to major highways
- Proximity to Downtown Cleveland
- Proximity to highways
- proximity to other locations
- Proximity to work.
- raised here
- Small community.
- spouse lived here
- stores
- The small community feeling
- traffic lights need better timing
- We bought a generational home and didn't want it to go to someone who wasn't family.
- what the city was years ago

**Q30. Do you have any other suggestions for improving the quality of City services? If so, please write your suggestion in the space provided below.**

- A little more information would help seniors get involved.
- A volunteer council where Brooklyn volunteer organizations coordinate activities similar to North Olmsted, Rocky River, Mayfield Heights, etc.
- Accessible walking area for seniors with bench areas. Community meeting rooms.
- Additional services or access to services for seniors like grass mowing & taking trash to / from curb.
- Address the drug trafficking.
- Address the home situation at 4725 Ridge Rd. It's a disgrace.
- allocate funds for more staff to enforce litter control on both private and commercial property
- animal control
- arrest drug dealer at 7514 Glencoe. You can smell the drugs they are cooking.
- Besides our street in poor condition the city services here are better than most.
- better benefits for seniors. snow removal, mow lawns, take out trash
- Better communication to residents for upcoming events, meetings and rec classes.
- better street lighting. Street parking in residential area.
- better street lights
- bring back pulling garbage and update rec facilities
- bring emergency dispatch back to the city where it belongs
- Bring police/fire/ambulance dispatch back to Brooklyn. A new recreation center and more programs and equipment for toddlers.
- Bring together your youth and older generation. The results will speak 10 fold!!!
- Brooklyn is very small so there should be no reason that people are not fined for keeping up their properties
- Brooklyn schools turns out some amazing people. Why not ask some of those people- invite them to be a part of Brooklyn decision making process. They know best. Sad to see the decline in veterans memorial park in recent years. It was a wonderful place for children 15 years ago .
- Bulk trash pickup/drop off on Saturday.
- city communications, more city wide mailings. code enforcement, traffic cameras, police check points
- City is 4 sq miles. It has 34 police officers who do not enforce the law. EMT are the only ones doing their job
- City should enforce residential clean up of property so we don't look like the ghetto.
- Clean up trash on main roads, parking lots & I-480.
- Code enforcement of residential property at 10317, 10401, & 10407 Biddulph are bringing down the neighborhood.
- Communications with many, especially senior citizens, could be improved due to lack of internet and social access. Many still rely on snail mail for communications, although more expensive, this means from the city communications needs to be increased, i.e. a monthly news letter, etc.
- Cut grass for seniors for a nominal fee.
- Cut the grass
- Discounts for residents
- driveway aprons & sidewalks are bad on out street. Trees hang low. Vandalia Ave
- easier trash/recycle pickup for seniors if possible
- Encourage neighbors to help each other with small projects.
- enforce housing codes, work with the schools so the community raises smart kids, re-elect the mayor, she is on the right path
- Enforce laws and stop people from disobeying ordinances.
- Enforce laws for public disturbance with cars or other vehicles playing radios extremely loud.
- Enforce laws in place.

- Enforce speed limits and patrol Winter Ln.
- Enforce speed limits on residential streets.
- Enforce the code for residential properties.
- Enforce the maintenance on homes and rental properties.
- Enforcing of run down properties.
- Enforcing the no parking on Trash days. There have multiple times that there is a car parked in front of the tree lawn on collection day and the trucks are unable to collect, or the service employee has to get out of the truck and move cans to the middle of the drive way or even street.
- Expand Senior services.
- extend no parking ordinance all year long to prevent crime, enforce snow parking ban
- Extend the on the street ban for parking during evening hours to the whole year except for Friday pm till Sunday pm. Seven Hills does and they have one of the highest resale cost per square feet.
- fencing along Ridge Road to stop the littering
- Finish the trails in the Memorial Park
- fire dept needs to take residents to Cleveland clinic, no excuses
- Fix atrium on pool. Maybe upgrade to small waterpark?
- Fix the recreation center.
- for information, I don't want a Facebook account because they don't need my information. However I can not longer view as a guest. So I look on twitter, but it is never updated at all.
- get rid of all deer
- Get rid of the sassy employees who think they are mayor. I'm tired of hearing the attitude of a 14 year old every time I call asking for help.
- Get the city's schools ratings up. when I have children I don't want to have to pay for private school to guarantee they get peak education.
- Go back to assisting seniors with snow and mowing. Upgrade the playground on Memphis.
- Grass cutting/Snow removal for seniors.
- Have a way to contact the city for code enforcement without entering my own info.
- have the city respect the residents
- Hire a more diverse work force including into leadership positions
- Hire more police and continue to beautify the city
- Hire more police, fire and EMT. More visibility of police, patrols. Retail business should be responsible for their own security. Continue to improve rec. center and library.
- Hold homeowners responsible for maintenance of rental properties.
- Host a monthly kids event at the park in conjunction with the concerts and movies. Add a children's splash pad/ family friendly section at the pool; create a community garden so I don't have to join other neighborhood communities.
- Housing Inspectors should be allowed in yards. Some around us are a disgrace.
- I think the Mayor and the city should address us face to face about proposals to changes out neighborhoods and our properties.
- I am pleased with the city services
- I grew up in Brooklyn, lived out of state after college, but have been back for many many years. Now that I am considered a senior citizen (in age only, and of course my body doesn't let me do what I use to do, but my mind thinks I'm much younger :-)), I remember what the city did back in the 1960's and 1970's to help senior citizens. I realize that financially the city can't do everything, but I miss that garbage cans aren't put on the curb of the seniors especially in the winter for those of us who are afraid to walk on the snow and ice, especially when the driveways haven't been plowed yet. But I must tell you how grateful I am the city has plowed the sidewalks all of these years. I don't know any other city that offers that service. Thank you. Also, I sincerely appreciate that the city continues to plow the driveways of the senior citizens who have signed up for the program. I couldn't do it myself physically, and it would be a strain financially to have to pay a large sum to a private person to plow each time. So again, I am so grateful to have such wonderful winter services and appreciate those employees that give the extra

manhours to provide for us. Also, the man that answers the phone at the Service Garage, I think his name is Red, is so patient and kind whenever I call, no matter how frustrated he probably is from all the impatient seniors that call there. (Keep in mind, I'm not one of the impatient ones. I'm usually calling to say thank you!!) Thanks for listening and have a blessed day.

- I think Brooklyn City Services are great!
- I think property taxes are too high compared to other surrounding cities, especially for seniors or retirees.
- I think the city services are absolutely amazing under the current conditions. I feel the city is heading in the right direction with a much-needed update of the master plan. It is important that residential and commercial property be maintained to high standards. It is the only way to increase property values. Yearly, mandatory residential inspections should be required for rental property. I feel that trying to make a buck out of renting mom & dad's old house can lead to lower property values. The same holds true for commercial properties. How long do we have to look at properties such as the closed Burger King? Enforce the codes that already on the books. If the city becomes a thorn in their foot, they will be prodded to demo.
- I think the Mayor is going in the right direction. She has put this city in a better position since being in office.
- I think there needs to be a better relationship between the schools and the city. People need to put their petty feelings to the side and look for the bigger picture and figure out how they can make it better for the children and the city. Good schools=good city. Good city= good schools. Listen to what each other is saying and take the political lies out of it and be respectful to each other as an elected position in our city and remove the personal biases and hatred.
- I think we need to increase the presence of law enforcement. The rec center needs an overhaul which would include more and better exercise equipment.
- I would like the city to have a parking ban all year round. Like North Royalton. After the ban is lifted in the spring all sorts of vehicles are in the streets and there are no places to park when moving cars around. It seems that some houses have more vehicles than personnel at the residence. Extended the parking ban all year round..
- I would like to see more police presence at local shopping areas especially at night. I would also like to see the recreational center updated rebuilt with a new weight room and walking track.
- I would like to see the rec center updated. Would love to see basketball courts, pickle ball courts and an indoor walking track.
- I would love to see more done for seniors, like snow removal, grass cutting
- improve city sidewalks or repair them: Memphis, Roadan, Biddulph
- Improve Rec Center, swimming pool, ALL activities & programs for children and young families in the city. SO OUTDATED...maybe some fresh eyes & ideas!!
- improve schools & libraries
- in neighborhoods, residents should be accountable for the upkeep of lawns and property, if not kept up, they should be cited,
- Increase communications to city residents, targeting those who do not use computers and have Internet access.
- increase time spent on cleaning general areas. There the trash on lawns and retail areas.
- Inside walking tracks for winter
- keep current administration in their jobs
- Keep patrol cars at school at all times.
- Keep up the good work.
- Keep up the good work.
- Keep working on safety.
- Lack of transportation is huge in Brooklyn, elimination of the former buses that one ran through Brooklyn has made it near impossible for some to utilize RTA. We had several routes down Roadan and Biddulph that were convenient and necessary. Those with some mobility issues cannot make the half hour or 45 minute walk to current bus routes. The city keeps bringing up the "plan" for new parks. They do not maintain the ones we currently have. The splash pad has been out for many years, and the amount the

rec center charges for Brooklyn residents is ridiculously high especially considering the current condition of the aquatics. Some crime and safety issues have been grossly ignored for several years. Rights of known criminals are more protected than the victims. Brooklyn needs change, bring back the safety, security and overall well being Brooklyn had during the Coyne era. Stop padding unnecessary pockets, and put monies back into a city we can be proud of.

- Large trees look ugly. Snow plows throw snow on sidewalks and driveways after we clean them.
- Less for schools. More for seniors services
- Limit street parking yearly from 2am-6am
- Listen to the residents, honestly biggest problem we have.
- Lower taxes
- lower taxes, add more quality businesses, clean up city, do July 4th fireworks at the stadium
- Maintain maintain maintain. The end of my street on Taunton at Geppettos end embarrasses me to bring family and friends over my house. There are no other streets that look that bad. I have asked every year to make it look better and nothing.
- Maintenance of freeway with in Brooklyn.
- Maintenance of the rec center, keeping rec center open, hiring workers and constant access to all ages. more outside summer pool areas for small children. Better maintenance of Brooklyn Park, walkable trails, monitoring park for safety
- Maybe patrolling neighborhoods more to help with speeding cars specially on my street Delora ave. We get a lot of people going way over the limit and not even slowing at stop sign.
- Monitor rental properties. Less Dollar Stores. Strong connection to the schools. Green space is a must. Keep public meetings.
- Monitor residential property. Rent owners grass not cut, trash in yard.
- More affordable housing.
- More diversity in schools, police department and city workers. Summer Youth programs, access to parks, available shopping, more lighting on streets, summer outdoor activities in the parks. Love the new parking at the recreation center. Looking forward when parks are complete. Maybe a place for an outdoor flea market. Love the job the Mayor is doing. You have our vote!!!!
- More festivals
- more green space - more trees, less restaurants & stores. less apartments, more homes. less traffic congestion
- More information on description of classes and activities would be beneficial, such as exercise classes in both Rec Center and Senior Center. More information on how to register and cost, if any. More moderate exercise options during early evening or something like a walking club later in the day so we don't have to walk the trails alone, especially if we are still working during the day.
- More lighting at night in and around Brooklyn Park and sports fields.
- more park benches along major roads
- More Police officers to try to enforce our cities laws!!
- More police presence at night. More Park & Rec information to the residents.
- More police presence in neighborhood.
- More police presence in residential areas and enforcement of traffic laws. They seem to spend the most time with disturbances at bars/restaurants, shoplifting calls and fender benders. Though Rodoan alley is posted 10 mph, No Thru Traffic and One Way those are no longer enforced and I was told by police is not enforceable even though we must walk to our garage and cars via the alley. For the past couple years we have had FedEx, ups and Amazon trucks zipping through the alley and we step out our gate directly into their path. This is one of the main reasons we have decided to move.
- More police presence the neighborhood. Ability to find out what crime is being committed in the city. Instead of not knowing.
- More police presence, street patrols. It use to be you would see a patrol car 2-3 times a day ride down the street. Now 0. Better residential snow removal.
- more programs for everyone

- More services for seniors such as free grass cutting, free driveway snow removal, and someone to take out the garbage cans to put on the tree lawn on trash day.
- More visibility in commercial shopping areas. Would like to see better traffic flow on Ridge and Tiedeman. Better quality housing stock.
- Need a new rec center. City employees and teachers in schools should have to live in Brooklyn. IT makes a difference.
- need better customer service
- Need better police presence in residential areas and better enforcement of local traffic ordinances.
- need better restaurants, n more fast-food places
- Need information for retired people
- Need more senior care help.
- Need recycling for apartment dwellers. Respond to emails. Need more police patrol in Westbrook Village.
- Need to address the motorcycle races on I-480. We support the use of traffic cameras.
- Need to enforce cleanup at the apartments on Ridge Road.
- need to hire more police
- New city plan should replace all section 8 apartments with upscale cluster homes. We would not need a school levy every 6 months. Please replace Skyline Chili soon.
- No diversity B.S. No more renters. Fix education. Fire the fat K9 officer who has threatened to shoot my mother's dog. He's a disgrace to the badge and this city. You know how to fix the taxpayer base.
- No more fast food restaurants. Safe, bike riding routes/trails, especially one to connect the north side of Brooklyn to the Big Creek Pkwy biking/walking trail that begins off Brook park Rd. In Parma. No more dollar type retail stores. Not to beat a dead horse, but better traffic flow on Ridge Rd., from Ridge Park Square, I-480, and through Book park Rd. Better lane markings, signage. When 480 went in it seems no thought was given to Ridge Rd traffic flow.
- Northridge oval street between Northcliff Ave & Idlewood Drive and the Terraces at Northridge desperately needs to be completely repaved. The current patch job in progress is not sufficient. Construction of the new nursing home facility leaves the road a total mess with debris, dirt, mud and garbage strewn about. Please enforce codes and require 3dee construction to keep the road fully clean, accessible and not littered with potholes. The road has been like this for over a year with only one lane accessible. All other roads are in great condition. We really appreciate the quality of services the city provides including the frequent police patrols and fast response of fire/ems. Thank you!
- open the track on weekends
- other ways to spend money than planting trees, which are not taken care of
- Park areas need to be cleaned up and redo dead trees.
- Park benches on walkways in Veteran's Park and Hurricane Alley would allow seniors a place to rest during visits to the parks.
- Parking on the narrow streets is inconvenient. Should not be allowed to park on curves and 2 feet back from stop signs.
- patrol for unleashed dogs in Marquardt Park, Memphis Memorial Park, and Brooklyn football area.
- People playing music late into the night and before 5 am.
- Pick up garbage by 480
- plant more trees
- Please consider expanding the senior snow removal service to residents who are less than 65 but are on disability.
- Please help seniors find reliable, safe mowing service.
- please update the rec center. I have stopped going due to poor maintenance and equipment.
- Plow walking trails in the winter.
- Police Aux. should be trained and armed. Police are a target now in this world.
- Police do a great job. Continue working with highway patrol to solve speeding
- Police need to do more Public Relations when patrolling neighborhoods.
- Police need to patrol more often.



- Police renters, they are lowering the standard of living in Brooklyn. No parking overnight all year long.
- Police to follow through when a drug dealing home is brought to their attention. Also checking on the backyards of homes and their upkeep as well as the front.
- police viability, better neighborhood surveillance
- Possibly a ticket request system for services that do not require immediate assistance. Ex: permit for garage sale, bulk day pick-up.
- Property taxes are rising beyond affordability. Need to improve recycle and large pick up. They need to be more careful and do their job.
- putting all the grades in one school is doing the students a disservice. Picking up children is trusting, dangerous, and time consuming.
- Rec programs need to be improved. The sports programs have not been properly managed for a number of years to the point where you don't have enough kids wanting to play sports in Brooklyn, i.e. baseball program. We wanted to play baseball in Brooklyn but due to a number of reasons: mismanagement, horrible field conditions, lack of access to fields due to the poor conditions, and lack of communication we have been forced to find baseball programs outside of the city. School district and rec department need to work more collaboratively to ensure that children are able to make the best of both the school and rec facilities. Often it seems to be a battle to get the school and rec to cooperate with each other.
- recordings: special events, road closing, garbage delays
- Recycle drop off locations
- Regarding the parking at Marquardt park, I'd hate to lose any of the park itself for parking. But, if you could add a row of parking spaces along the north side of Richard Dr, I think that would make sense, and alleviate some issues on the side streets. Based on the distance between Springwood Dr & Heather Lane, it looks like you could have as many as 40-50 spots.
- Renters and new people to the city need to maintain their properties and abide by the city codes and ordinances.
- Replace service director and foreman, they never do their job.
- Residential streets could use more lighting. Would help with safety
- residents should not overload recycle bins, or blow trash down city streets. If they do, they should be cited or ticketed.
- Ridge rd traffic
- Safety is extremely important. And I don't feel safe anymore. The police are great and quick to respond but the rental properties are bringing in undesirables. I used to be able to leave my windows open. Now? I make sure everything is locked at night and when I leave. What they have done to Brooklyn memorial park is terrible!!!! The path is choppy, there is no flow. You walk to one dead end, turn around and walk to another. Dead tree stumps, high (grow not mow) leaves little area for play, exploring..... I used to love going there. Now? I walk through the graveyard. Sad. I was married at the park. You tore down all the willow trees. I'm extremely unhappy about that park.
- safety, city does not look beautiful, need to spruce it up. Flowers, etc. Condos to purchase would be nice.
- Section 8 is destroying the city. Also, fix the roads before building another library.
- sidewalk fixing, removal of some curb lawn trees that have large roots that clog up sewers
- Since crime is on the rise, I would like to see more police visible.
- Snow needs to be cleared on bridges and sidewalks on bridge.
- Snow removal for those 55 plus &/or disabled. . Lawn mowing service for those 55 plus &/or disabled.
- Something needs to be done about littering!! People park on the street and throw garbage from their cars. They have thrown it on my tree lawn and/or in the middle of the street. The apartment residents or their visitors do it often. We pick up garbage ALL the time. I emailed the mayor about it when she was up for re-election. She replied she forwarded to service director. I didn't get any other response and we are still picking up other people's garbage. We have also had an issue with cars leaking fluids on our street. We have had 2 vehicles that leaked oil and 1 that leaked gas. I contacted city council members on the leaking vehicles and was told by one to get a license plate. I told him drive down the street you will see it. There are huge oil stains on the street right now from their previous leaks. There needs to be a law against it and it needs to be enforced.

- Something needs to be done with traffic lights and timing.
- stop the vagrants at 480 & Ridge. stop street parking near schools. limit/scrutinize home rentals
- Stop only listening to the old people when they bitch about peoples property's. They are home all day and 95% of your tax payers are 2 income homes so we don't have all day to mow, cut shrubs and pull weeds daily like them. So if the homeowners lot isn't overwhelming with weeds and tall grass and only has a few weeds in the nice flower beds. JUST IGNORE THEM THEY'RE JUST BEING BORED JERKS! You don't have to jump when they call! Other than that Brooklyn is awesome!
- Stop tearing trees and fields for new construction. Taxes on property is way too high.
- Stop the speeding on Biddulph from 7pm till early am hours and the excessive on I 480 from State through Brooklyn to Tiedman. Have people keep their property lawn cut.
- Taxes too high
- Taxes too high
- Teach immigrants how to live in the city. Take care of homes. Manage how many people live in these homes. Way too many!!
- The bright led lighted business signs by residential housing is annoying. People having dogs chained in front yards instead of in a secured backyard is a hazard for those trying to walk. Parking should not be allowed on the streets all year between midnight and 6 am. Garbage cans should be out of site when not collection day
- The Brooklyn Rec center most definitely needs to be updated. The pool areas are outdated. It would be nice to have a nice splash pad area that the littles could enjoy. Also an indoor/outdoor pool that has some different levels to it. From a waiting pool to a deeper pool. It would be wonderful to have 2 indoor pools. One could be a lap pool strictly for the swim team, swimming lessons, aerobics etc., and the second one could be for open swim. The ice rink section is okay. It could use a makeover better seating especially for hockey season. I find my family and I going to Middleburg Hts and the parma outdoor splash pad because they are more family friendly. The Rec center should have some rooms where kids could host a pool/skating birthday party, or residents can have baby showers etc. there should also be indoor basketball courts, so that there's somewhere for the teens to hang out that's safe. And also places where the rec center can host their youth programs. The upper deck of the Memorial Park is decent. The grand pavilion and park area is good. It's a little outdated. The old basketball courts can use a face lift especially if that's where safety town is held. The upper baseball field is okay. There needs to be a better concession area there with better bathrooms. My family and I often go to Lakewood park because their park is bigger and has more equipment in it. The mommy and me swing are awesome, the jungle gyms there are great too. The lower deck of memorial park needs a lot of help. The softball field down there needs attention. So does the walking path. The pavilions down there are okay to use. A dog park would be awesome too! The senior center is outdated and needs to be restored. It would be cool to have the senior center apart of the library. Right now the senior center is just a building that seems to be poorly utilized. Bring back home days, have a tree lighting ceremony at Christmas time, invite the Brooklyn concert band, show choir, jazz band to come out and play/sing during it and have Santa there with some hot chocolate and Christmas cookies. Host a pumpkin patch and have some pumpkin carving contest during a fall fest. Instead of making Brooklyn more industrial with businesses and restaurants, make it more family friendly like it used to be. It'll bring in more younger families. Right now Brooklyn has a lot of seniors. I have a bunch more ideas too.
- The city needs a new recreation center with cardio and weight room facilities & equipment. Current one inadequate.
- The community center needs updated or build a new one as outside of the inside pool and ice rink the rec center is very choppy and not worth the money. Also a bigger outside pool would be nice.
- The new Brooklyn City Center will be an added bonus plus a bigger library will be welcome.
- The new website layout is nice, but in the process, two things were removed: Permit fee schedule, list of registered contractors. I don't want to contact the building department every time I need answers. It would be nice to have a very in-depth recycling guide. Example: Plastic butter tub – no. Water bottles – yes. Mail - yes but no plastic windows etc. The current guidelines from the county are ambiguous most of the time. Thanks!

- The police department needs to be revamped. This police need to be allowed to do what they are trained.
- The police need to be more visible and enforce speeding, parking, and other traffic violations. They need to be more "pro-active" and prevent accidents and create a safer city to drive in.
- The rec center needs a complete overhaul not only in updating the facility itself but also the training of the workers and the inner "business" aspect of it.
- The Rec Center needs to be updated. Business owners need to be held accountable for their properties.
- The rec needs more family programs and LESS senior programs. Also address the issues in the building department.
- the school system is a mess. Monitor who is eligible to attend, why are non-residents enrolled?
- The small snow plow truck that cleans sidewalks clips plants, bushes and curbs
- The trails should be where you can walk the whole trail without a dead end.
- Things to attract young families, better school, new recreation facility with classes etc.
- Too much business and industry coming here, soon we will not find it possible to move around .
- tough enforcement of new zoning and residential codes on rental and commercial properties. Percentage of rentals is too high creating a burden on the city & school system
- Transportation to health care facility
- Update your website. It is outdated and boring,
- Updated, family friendly recreation center with more city wide events.
- Updates on crimes. No tickets if there is no snow.
- We love living in the city of Brooklyn. However during rush hours the police should be looking for those who not respect the speed limit in Brooklyn, on my way home during rush hours there so many people speeding on Memphis and Ridged rds. This irresponsible driver always get upset when some one is driving within the speed limit. The other day on my way home a driver drove next to me and starter to disrespect me because I was driving the speed limit, so we need more police during rush hours. Thank you.
- We need a new Rec center desperately. There need to be opportunities and safe places for the children to go and play. Many children sign up for sports in other jurisdictions because there is nothing here to offer them. The Rec is old and outdated and geared to the needs of a limited group.
- We need a new recreation center.
- We need more activities for working adults that are not seniors. Most programs are during the day, during typical working hours
- Wish city would trap wildlife, like raccoons, skunks, etc. Need a recycle area for foam and plastic.
- would like to see all the activities restored at the rec center. Fix potholes, parking limitation signs on Southlane Dr should be removed.
- Would like to see availability of options for individualized service for elderly and those in need. Brooklyn is small enough that police officers could assist. Cleveland officers do this regularly and their demands are much greater. AND implement a volunteer program of able-bodied residents to help those in need.
- Would love to see and indoor walking track for the winter months.